

## Job Description

Position:	<b>Manager, Core Banking System</b>
Department:	MIS & Analytics
Reporting to:	Senior Manager, Core Banking System
Location:	Headquarter

### I. Duties and Responsibilities

- To Maintain/develop new products and services on core banking systems.
- Implement configuration and parameter setting/fine-tuning to improve the overall Core banking system performance.
- To analyse & Troubleshoot issues in core banking system.
- To analyse business requirements and provide feedback to requester.
- To assist the direct manager to develop new ad-hoc requests and task assigned.
- To prepare project plan and assign resources to support the plan.
- To work with other IT team to prepare environment.
- To keep monitor issue & resolve in ticket system.
- Support & monitor daily operation in core system on products and services related.
- To keep troubleshooting & analysing for issue on other features in core banking such as SWIFT, Ripple, Domestic Money Transfer, Bakong, RFT and Fast.
- Checking & monitoring as quarterly for user access right matrix and tap restoration test.
- Provide technical training to guide subordinates in the execution of their roles.
- Manage and deploy training, testing, and development environment.
- Work closely with UAT team to make sure new products are tested before moving to production.
- Carries out leadership responsibility in accordance with the policies and procedures. Responsibilities may include interviewing and making hiring recommendations, training, coaching, and developing team members, planning, assigning, and directing work, appraising performance, rewarding, and disciplining team members, addressing complaints, and resolving the problems.
- Develop customizations and interfaces in the Core Banking System.
- Advice business stakeholders on the optimal business process – in line with Temenos (T24) functionality.
- Participate in business stakeholders meeting for requirements gathering.
- Other tasks assigned by line manager.

## II. Qualification

- Bachelor's degree of Information Technology.
- At least Min 5 years' experience with microfinance or banking sector in core banking support.
- Excellent understanding and practice of Temenos (T24) Core Banking System.
- Knowledge of the Temenos (T24) modules domain/ Corporate Banking areas.
- Able to communicate with consultants.
- Honest, highly committed, and flexible.
- Strong communication skills (can speak and write English)
- Leadership and motivational skills.
- Strong planning and organizing skills.
- Skills in staff management and initiative.
- Diligent and able to work under pressure.
- Good communication both in English both writing and verbal.
- Programming skills such as: - C #, VB.NET, ASP.NET, JAVA.
- Knowledge of Oracle Database, Microsoft SQL Server.